

Eluned Morgan AS/MS
Y Gweinidog Iechyd a Gwasanaethau Cymdeithasol
Minister for Health and Social Services



Llywodraeth Cymru
Welsh Government

Eich cyf/Your ref P-06-1361
Ein cyf/Our ref EM/02424/23

Jack Sargeant MS
Chair - Petitions Committee
Senedd Cymru
Cardiff Bay
Cardiff
CF99 1SN

13 November 2023

Dear Jack,

Thank you for your letter of 11 September on behalf of the Petitions Committee regarding petition P-06-1361: 'Protect agency workers in the NHS'.

I was sorry to read about the petitioner's concerns. However, agency workers, and the terms and conditions on which they are employed are not a matter for the Welsh Government as agency staff are employed by the agency, not the NHS. It is the agency's responsibility to deal fairly with any grievances that might be raised.

Agency workers operate on flexible working hours where they are able to choose the shifts they work dependant on their needs and are typically remunerated outside the usual NHS pay levels. Should agency workers wish to have the same benefits of being an employed member of staff, including the security of regular shifts, sick pay, holiday pay and other such benefits they may wish to consider applying for a contracted NHS position or working through the NHS Bank. This could be for all or some of the hours they would wish to be employed for.

Yours sincerely,

Eluned Morgan AS/MS
Y Gweinidog Iechyd a Gwasanaethau Cymdeithasol
Minister for Health and Social Services

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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.